Data Encryption	Authentication & Authorization
In-transit data encryption using HTTPS (TLS 1.2) **At-rest data encryption** in database servers as well as document storage using AES-256 **Bring-Your-Own-Key (BYOK)** is implemented upon request	**Role-Based Access Control (RBAC)** within the platform for various roles involved in immigration **Single sign-on (SSO)** is offered to customers to simplify and secure their logons. **Multi-Factor Authentication** is supported
Audit Logging	Phishing Tests
Centralized audit log system implemented for audit keeping. **Security Information and Event Management (SIEM)** is implemented to correlate security events and actively monitor for improved security.	**Employee data security training** to practice secure work habits. **Quarterly phishing campaigns** to hone employee awareness and keep them vigilant.
Security Policies	Business Continuity & Disaster Recovery
Comprehensive Employee IT Security Policy, which, reviewed annually, sets policy on acceptable use, data classification, password policy, asset control, and much more. **Annual security awareness training** for all employees and contractors, including new hires.	**Warm failover for the customer platform** to reduce the time to recovery in case of a DR event. **Annual Disaster Recovery test** performed **Business Continuity** processes in place and audited annually.
Certifications	Third-party Assessments
AICPA SOC aicpa.org/soc4so SOC for Service Organizations	**Annual Application and Network Penetration Test** conducted by a leading third-party security assessment company. **Tenable tools** are used regularly to scan for Azure and on-premise vulnerabilities

Last Updated: **7 January 2022**